## P3600 USE OF TELEPHONES

## **BOARD POLICY:**

The district shall establish procedures which will ensure that telephones are used in a professional manner. Building principals shall be responsible for implementing the necessary procedures.

Administrative Implemental Procedures:

- 1. Service requests
  - a. Requests for additional service, repair, or contemplated changes of telephones shall be directed to the HELP Desk (Extension 4357)-
- 2. Directory Assistance Calls (411)
  - a. Directory Assistance calls are <u>not</u> allowed.
  - b. Directory Assistance is available online or by use of local telephone books. Staff and others shall not dial 411 or use Directory Assistance on district phones.
- 3. Long distance telephone calls
  - a. Requests for long distance authorization numbers shall be approved in writing by the appropriate supervisor or building principal. Forms are available through Information Services and Technology on the portal.
  - b. The use of 5-digit dialing codes to direct calls to long distance providers are prohibited.
  - c. Billing procedures:
    - (1) All school business related long distance telephone calls shall be paid from the appropriate accounts.
    - (2) All school activity related long distance telephone calls shall be paid from the Activity Fund.
    - (3) All personal long distance telephone calls shall be paid by the individual placing the call. Reimbursement to the district is to be made at your location.
- 4. Acceptable Use Policy applies to phones. This includes actions such as bullying and solicitation addressed by the Acceptable Use Policy.

Administrative Responsibility: Information Services and Technology

Latest Revision Date: January 2013

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